

"EMVECO" **Implementation** of business portal

## **Business needs**

- Company's business portal update
- Operation with a large range of products
- Improving communication with customers
- Specific company software needs
- Expert IT consulting

## Solution

Business portal for customer service

## Result

- New customer service system
- Fast loading system
- Trouble-free operation with a large range of products
- Increased customer satisfaction
- Process optimization

**EMVEKO** was established in 1993 as one of the first private companies specialized in the equipment for service-stations and car washes. In recent years, "EMBEKO" AD has expanded its business. At present the company offers a wide range of equipment for manufacturing, industrial and repair companies, as well as agricultural companies.

"As a result of the optimisation which Accent-D Ltd carried out on our new website traffic increased significantly. The number of enquiries we now receive are treble those from the previous site."

## EMVEKO AD Hristo Genchev Executive Director

Accent-D is a high-tech IT company that develops a variety of different and complex software systems for business processes management.

- The company has realized more than 100 successful projects in Austria, Germany, UK, Switzerland, Italy, Bulgaria etc.
- It is with over 10 year experience in software development.

